East Bay Regional Park District Camping Fees and Change/Cancellation/Refund Policies

Campground Fees Group Camp Site Fees Equestrian Camp Site Fees Backpack Site Fees Camping Reservation Change/Cancellation/Refund Policies

CAMPGROUND FEES – for group sites located inside campgrounds see "Group Camp Fees"

Park	Site Type	per Night*
Anthony Chabot	Tent or RV Site (no hook-ups)	\$25.00
Campground	RV Site with Water, Sewage, and 30 amp Electricity Hook-Ups	\$35.00
	Tent Only (hike-in)	\$25.00
Del Valle	Tent or RV Site (no hook-ups)	\$25.00
Campground	RV Site with Water, Sewage, and 50 amp Electricity Hook-Ups	\$45.00

***SERVICE FEE:** \$8.00 non-refundable fee is charged per reservation site booked, cancelled or changed. Reservation Change/Cancellation/Refund Policies

GROUP CAMP FEES

Site Capacity	per Night**
50 person capacity sites	\$75.00
75 person capacity sites	\$100.00
100 person capacity sites	\$125.00
150 person capacity sites	\$175.00
300 person capacity sites	\$200.00
Puma Point in Anthony Chabot Campground	\$100.00
Punta Vaca in Del Valle Campground	\$100.00
Wild Turkey in Del Valle Campground	\$150.00

****SECURITY/DAMAGE DEPOSIT** equal to one night's fee is charged per site. ****SERVICE FEE**: \$8.00 non-refundable fee is charged per site reserved. Reservation Change/Cancellation/Refund Policies

EQUESTRIAN GROUP CAMP FEES

Equestrian Site	per Night***
Bort Meadow in Anthony Chabot	\$200.00

Caballo Loco in Del Valle	\$100.00
Corral Camp at Las Trampas	\$75.00
ES Anderson Camp in Tilden	\$120.00

***SECURITY/DAMAGE DEPOSIT equal to one night fee is charged per site. ***SERVICE FEE: \$8.00 non-refundable fee is charged per site reserved. Reservation Change/Cancellation/Refund Policies

BACKPACK SITE FEES

Age of Camper	per Night****
15 and under	FREE with adult
16 and over	\$5.00

******SERVICE FEE**: \$8.00 non-refundable fee is charged per site reserved. Reservation Change/Cancellation/Refund Policies

TO RESERVE BY PHONE:

Call East Bay Regional Park District Reservations 1-888-EBPARKS (1-888-327-2757, option 2).

- Monday through Thursday: 8:30 A.M. 4:30 P.M
- Friday: 8:30 A.M. 4:00 P.M.
- Closed Saturdays, Sundays and all District holidays.

TO RESERVE ONLINE - CAMPGROUND SITES ONLY

Visit <u>www.reserveamerica.com</u> and search for Del Valle or Anthony Chabot.

CHANGE / CANCELLATION / REFUND POLICIES

NO REFUNDS will be given for dropping nights leading into these holidays: Memorial Day, Independence Day, and Labor Day. NO REFUNDS will be given for rain during your stay.

If you are calling	to Increase or Move Dates	to Decrease or Cancel Dates
3 OR MORE DAYS before the start of your reservation	Pay an \$8.00 non-refundable service fee per site, plus pay for any additional nights.	Pay an additional \$8.00 cancellation fee per site, forfeit the \$8.00 non-refundable fee you paid to reserve the site, and be refunded any remaining balance.
LESS THAN 3 DAYS	Pay an \$8.00 non-refundable	Pay an additional \$8.00

CAMPGROUND RESERVATIONS – ONLINE or BY PHONE:

before the start of your	service fee per site, plus pay for	cancellation fee per site, forfeit
reservation	any additional nights.	the \$8.00 non-refundable fee you
		paid to reserve the site, forfeit any
		site fees paid for within the next
		48 hours, and be refunded any
		remaining balance.
		Termanning bulance.

For example: If you reserved one site for Friday and Saturday nights, and you have not made any changes to your reservation prior to this and you cancel:

- by 4:30pm on Tuesday or earlier: we will keep \$16.00 total in service fees (\$8.00 to make the original reservation and \$8.00 to cancel the reservation) and refund the remainder of your Friday and Saturday site fees.
- by 4:30pm on Wednesday: we will keep \$16.00 in service fees (\$8.00 to make the original reservation and \$8.00 to cancel the reservation) as well as the Friday site fee, and refund the remainder of your Saturday site fee.
- after 4:30pm on Wednesday or later: NO REFUND.

GROUP CAMP and **EQUESTRIAN RESERVATIONS** – BY PHONE ONLY:

How do I CANCEL my reservation?

CANCELLATION: You must CALL the Reservations office to cancel your reservation.

- Cancellations received more than 30 days in advance will receive a 90% refund of the site use fee.
- Cancellations made 15 to 30 days in advance will receive a 75% refund of the site use fee.
- Cancellations made 7 to 14 days in advance will receive a 50% refund of the site use fee.
- Cancellations made less than 7 days in advance will receive NO REFUND.
- The \$8 service charge and any extra fees are non-refundable.
- No refunds will be given for rain during your stay.

How do I make CHANGES to my reservation?

CHANGES: You must CALL the Reservations office to make any changes (dropping days or changing dates) to your reservation.

- Requests for changes received more than 30 days in advance will be charged a 10% penalty.
- Requests for changes received 15 to 30 days in advance will be charged a 25% penalty.
- Requests for changes received 7 to 14 days will receive a 50% penalty.
- Requests for changes received less than 7 days will receive NO REFUND.

No refunds will be given for rain during your stay.

BACKPACKING RESERVATIONS – BY PHONE ONLY:

If you are calling	to Increase or Move Dates	to Decrease or Cancel Dates
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3 OR MORE DAYS before the start of your reservation	Pay for any per-person fees for additional nights.	Forfeit the \$8.00 non-refundable fee you paid to reserve the site, and be refunded per-person fees.
LESS THAN 3 DAYS before the start of your reservation	Pay for any per-person fees for additional nights.	Forfeit the \$8.00 non-refundable fee you paid to reserve the site, forfeit any site fees paid for within the next 48 hours, and be refunded any remaining balance.

For example, if you had 4 adults going backpacking Friday and Saturday nights so you paid \$48 (4 adults x \$5/person x 2 nights + \$8 non-refundable service fee), and you cancel

- by 4:30pm on Tuesday or earlier, you would receive \$40 refund.
- by 4:30pm on Wednesday, you would receive \$20 refund for Saturday night only.
- after 4:30pm Wednesday or later, NO REFUND.